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## Pegah Taheri

Experienced Visual Merchandiser & Client Advisor turned UX Designer with 1+ year of expertise in **Interaction Design** and **cross-functional team collaboration**

### WORK EXPERIENCE

#### UX Designer / Independent Contractor 2022 - Present

Led impactful website redesigns and **end-to-end** product development initiatives with a focus on **community engagement**, **sustainability**, and iterative **improvement** strategies. Conducted comprehensive user research using in-person surveys and interviews. Developed **wireframes** and constructed functional **prototypes** through ideation, feature prioritization, and rigorous **user testing**. Leveraged **Figma** to facilitate design collaboration and iteration. Achieved positive feedback on **usability** and **visual** appeal.

#### Client Advisor / Cartier 2022 - 2023

Santa Clara, California

Consistently surpassed monthly sales targets while fostering **exceptional customer service**, supporting post-sales clients in line with Maison's values, and staying updated on industry trends and competitors.

#### Visual Merchandiser / Louis Vuitton 2020-2022.

Santa Clara, California

Streamlined weekly visual updates to align with **marketing goals**, reported project progress to the boutique director, designed visuals **driving a \$10M sales boost**, and oversaw store ambiance, including lighting, flowers, mannequins, and window displays.

#### Client Advisor / Louis Vuitton 2020-2022

**Leading performer** in the high-end category for both 2021 and 2022. Achieved **top producer** status at Bloomingdale's by exceeding \$2 million in sales within the initial six months of 2022. **Surpassed the high-end target** for the boutique by 26%. Surpassed the objective of **converting lifestyle clients to VIC by 20%**.

### AWARDS

- Top Producer of 2021 & 2022 in LVMH
- Generated over 2M sales for Bloomingdale's in 2022
- President's Scholar Award (SJSU 2021)
- Honorable Mention in the College + Adobe Creative Jam

### EDUCATION

#### San Jose State University.

**B.F.A Digital Media Art**, Cum Laude, GPA 3.5

Extensive education in digital art and design, encompassing **computer graphics**, **web development**, and **human-computer interface design**.

- Emphasis on **problem-solving**, innovation, and real-world skills
- Continuous learning at the intersection of art and science
- Exploration of contemporary technologies through **research** and experimentation

#### Designlab UX Academy

480+ hours intensive program, 1-1 mentorship to build upon **design skills**

### SKILLS

Project Management, **User Research**, **Research Analysis**, Problem Solving, **Interaction Design**, Usability Testing Prototyping, Wireframing, Branding, **Cross-Functional Collaboration**, Content Strategy, Creative Ideation 3D Modeling

### TOOLS

Figma, Illustrator, Miro, Maze, Blender

### LANGUAGE

English - Full professional proficiency

Farsi - Native proficiency

Turkish - Bilingual proficiency

French - Limited proficiency